



Drop-Off & Pick-Up Procedures

Drop-Off

Pre-Register Your Child

Registration opens 48 hours before church starts. You can register your child by emailing us at: children@catcorlando.com

NOTE : Capacity limitations will be in place for all classes to ensure appropriate social distancing. Register early to reserve a space for your child.

Families that pre-register must arrive in the Children's Lobby within 15 minutes of the service starting to keep their reservation. If a pre-registered family has not arrived by then, their child's space may be given to a family that is waiting in person.

Check-in On Sunday

If you pre-registered your child, then your child's name badge and your pick-up tag will be waiting for you in the Children's Building lobby (the building the the awning) when you arrive.

If you did not pre-register - and if there is still classroom space available - a Cross-Kids volunteer will check you in and give you and your child your stickers.

During check in, you will be asked whether your child has had any known contact with anyone who has tested positive for COVID-19 within the last 2 weeks and whether they have had a fever within 24 hours of arriving at church. Your child will also have their temperature taken.

Going to Class

After your child is checked in and you have your stickers, your child will be guided to their class by Cross Kids volunteers. Parents will not be allowed to escort their elementary-age children to their classrooms at this time.

NOTE: Preschoolers may be escorted to their class by one parent.

Extra Information

Elementary-age children and adults are required to wear a masks at all times while inside the Children's Building.

Preschoolers are not required to wear masks.

All volunteers in Cross Kids and Cross Preschool will wear masks.

Rooms will be thoroughly cleaned between classes.

Pick-Up

Drive-Thru Pick-Up

After service, parents will drive up to the Children's Building to pick up their child(ren).

NOTE: Parents will not be permitted to enter the Children's Building lobby during pick-up.

Pick-Up Tags

Upon arriving at the front of the line, a member of Security, or a Children's Ministry volunteer will ask the parent for their Pick-Up Tag.

NOTE: The Pick-Up Tag is required for a parent or guardian to pick-up a child. We recommend taking a picture of the Pick-Up Tag on your phone in case the tag is lost.

Loading Children into Cars

Once the parent/guardian's identity is confirmed a Children's Ministry volunteer will escort their child to their vehicle. Once the child arrives at the vehicle, their parent may briefly exit the vehicle to properly secure their child in their seat.

Extra Information

While this may sound complicated, we anticipate this procedure will move fairly quickly. That said, parents should expect brief delays in the pick-up line.

A member of Security will direct traffic. Children will not be permitted to exit the Children's Building while the car line is moving. Once the line is completely stopped, children will be brought to their vehicle by a Children's Ministry Volunteer.

This procedure is not unfamiliar to our church. This is the same procedure that Central Florida Christian Academy uses during rainy day pick-up during the school week.