



Drop-Off & Pick-Up Procedures

Drop-Off

Pick-Up (2 Options)

Pre-Register Your Child

Pre-registration is highly recommended. You can register your child by emailing us their name, age/grade and what service(s) they will attend at: children@catcorlando.com

NOTE : Capacity limitations will be in place for all classes to ensure appropriate social distancing. Register early to reserve a space for your child.

Families that pre-register must arrive in the Children's Lobby within 10 minutes of the service starting to keep their reservation. If a pre-registered family has not arrived by then, their child's space may be given to a family that is waiting in person.

Check-in On Sunday

If you pre-registered your child, then your child's name badge and your pick-up tag will be waiting for you in the Children's Building lobby (the building under the awning) when you arrive.

If you did not pre-register - and if there is still classroom space available - a Cross-Kids volunteer will check you in and give you and your child your stickers.

During check-in your child will have their temperature taken. If your child has had any known contact with anyone who has tested positive for COVID-19 within the last 2 weeks and/or has had a fever within 24 hours of arriving at church we kindly ask, for the safety of other families, that you do not attend services.

Going to Class

After your child is checked in and you have your stickers, your child will be guided to their class by Cross Kids volunteers. Parents will not be allowed to escort their elementary-age children to their classrooms at this time.

NOTE: Preschoolers may be escorted to their class by one parent.

Extra Information

Elementary-age children and adults are required to wear a mask at all times while inside the Children's Building.

Preschoolers are not required to wear masks.

All volunteers in Cross Kids and Cross Preschool will wear masks.

Rooms will be thoroughly cleaned between Sundays.

Drive-Thru Pickup (Recommended)

Parents can drive their car under the awning of the Children's Building. Their child will be called from class and escorted to their car. Once the child arrives at the vehicle, their parent may briefly exit the vehicle to properly secure their child in their seat.

A member of Security directs the car line. Children will not be permitted to exit the Children's Building while the car line is moving. Once the line is completely stopped, children will be brought to their vehicle by a Children's Ministry Volunteer.

The pick-up line moves quickly, but parents should expect brief delays as parents ensure their children are properly buckled in.

Lobby Pick-Up

Parents also have the option to pick up their child from the Children's Building Lobby.

Pick-Up Tags

We take the safety of every child in our ministry very seriously. Whether picking up through the car line, or in the Children's Building lobby, parents will be asked to provide their Parent Pick-Up Tag.

NOTE: The Pick-Up Tag is required for a parent or guardian to pick-up a child. Anyone attempting to pick up a child without their Parent Pick-Up Tag will be required to provide a photo ID and a member of the Children's Ministry Team will need to verify that they have the authorization to pick up the child. We recommend taking a picture of the Pick-Up Tag on your phone in case the tag is lost.

NOTE: Only individuals that are 18 years old or older are permitted to pick up a child from Cross Kids or Cross Preschool - no exceptions.